This presentation was live at:



18-19 October 2023 • ExCel London

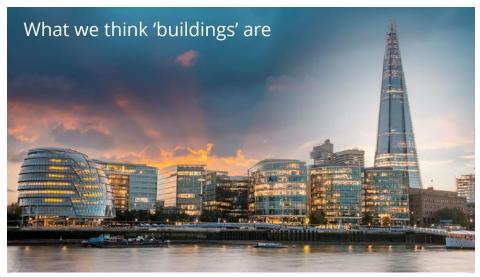
Case Studies - Digital Transformation from Across the Globe

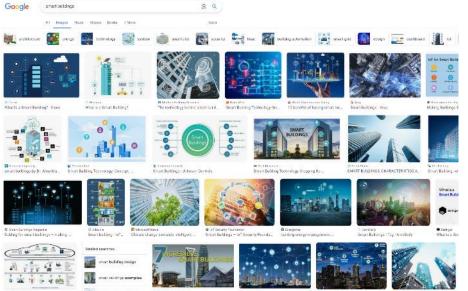
Paul Rogers - EMEA Managing Director





There are lots of buildings.....







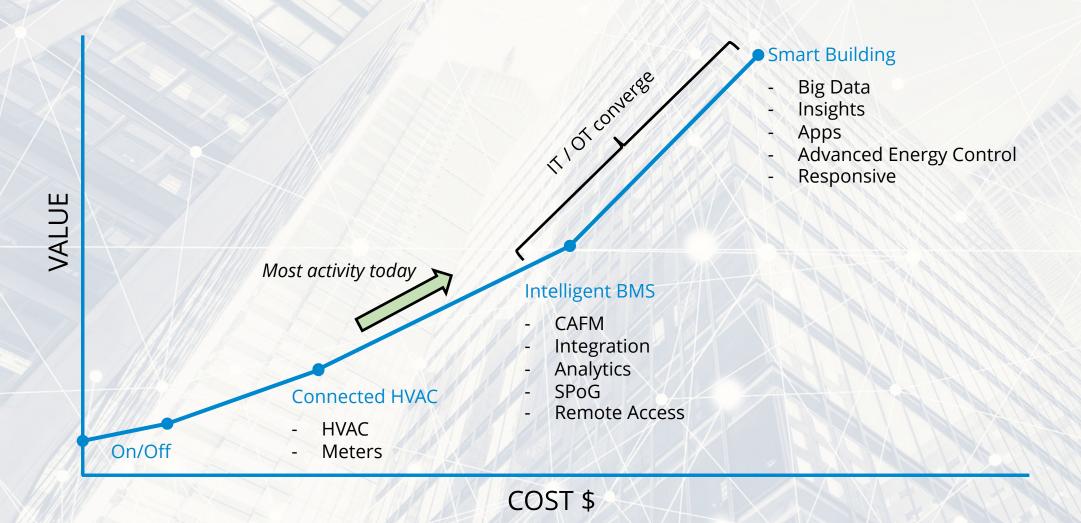


But, there are lots of buildings

- Low cost
- Not part of a chain
- Simple on / off
- No room for 'smart'?



Why are there so few Smart Buildings?





Buildings are a Cost & Asset

The same building is a cost to someone, and an asset to someone else

Cost

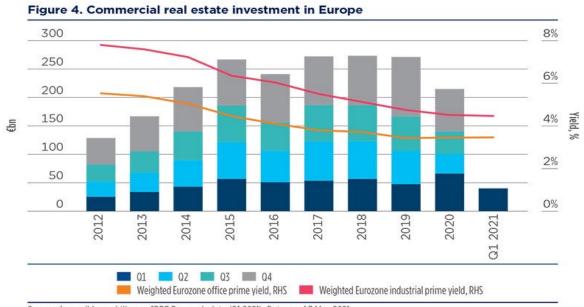
- Impacts cashflow
- All business want as few as possible
- It's a business need
- COVID impact for commercial buildings
- KIP = Keep cost to minimal

Asset

- Part of the brand (bean bag office)
- Revenue generator for someone
- Point of business or traction
- KPI = % yield (or raw revenue)



Ref: John O'Brien



Source: Amundi Immobilier on CBRE Research data (Q1 2021). Data as of 7 May 2021.

So what's your point clever cloggs???

- 1. There are buildings at all price/cost levels
- 2. The end user / owner has unique needs
- 3. The KPI's are different for all users

Live consultations and their challenges

Company A - Higher Education

Requirements

- 1. Air quality (COVID)
- 2. Energy monitoring of lecture rooms

Challenges

- 1. Rooms with high CO2, but no mechanical ventilation
 - Solution = Open window & waste heat in winter. Not viable.
- 2. Lecture room for 100 people, use by 10 people. Poor AHU control (old kit)
 - 1. **Solution 1** = Replace AHU = Expensive!
 - 2. Solution 2 = Only allow bookings of 50 plus people. Possible???

The takeaway

Customers have a mix of buildings, some without HVAC.





Company B - Government Education

Requirements

1. Vape Detection

Challenges

- 1. Finding Vape detectors
 - Vape detection was not a KPI 3 years ago!
 - Can the existing BMS integrate these new devices?
 - Customer dose not want a cloud based solution
 - New tech with few manufactures high chance of supplier going bust during rollout
 - Solution = Deploy a common IoT platform with software development ability for future proofing.

The takeaway

Business KPI's can change at any time, customers should deploy an open IoT platform/BMS that has software development options to integrate locally.





Company C - Toy manufacture

Requirements

1. Bring all data points into common platform over 5 countries.

Challenges

- 1. Customer just wants to see the data and analyse internally for next 2 years
- 2. Led by data scientists
- 3. Traditional vendors do not want to freely share all the raw data
- 4. Most vendors only offer gateways only as part of 'Insights SaaS offering'

Solution = deploy open platform that allows data capture from all vendors with no service offerings.

The takeaway

Some customers just want to play with the data and then decide a plan. They don't want a solution now.





Company D - Commercial

Requirements

1. Single time clock / holiday schedule for each country

Challenges

- 1. Now = each floor has a schedule and needs to be updated manually for holidays
- 2. Installed by multiple SI's
- 3. End user did not specify what they wanted at the start and now has mixed UI's
- 4. They have a 'pilot graveyard' for insights platforms none gave the KPI's they wanted
- 5. ROI is now poor due to no clear controls strategy

Solution

- End user will define the control strategy = needs investment (on an already new investment)
- Deploy new technology with open UI to show their unique KPI's

The takeaway

Customers need to define their unique KPI's for their stakeholders.





Completed Project - Spain

NF 23

TRIDIUM



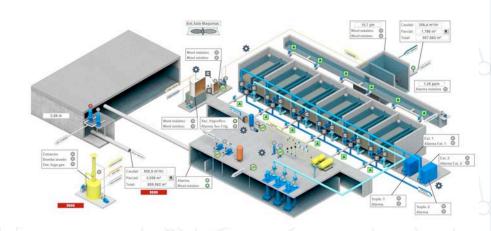
Water Treatment - aqualia

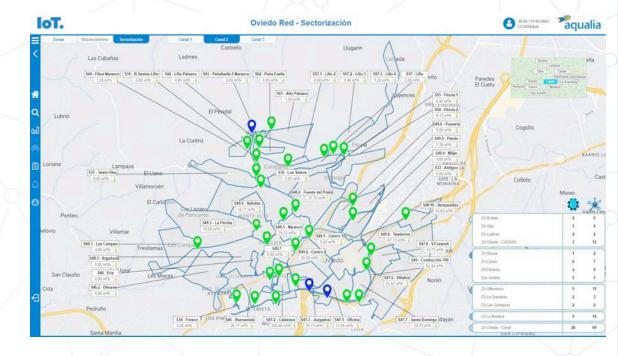
Requirements

- 1. Connect & control a <u>vast</u> array of sensors and devices into a **common and open IoT platform**
- 2. Make data available to research institutes.

Results (after Niagara install)

- 1. Centralized Monitoring
- 2. Common Database for all parts of business
- 3. Open Data shared with research partners
- 4. Alarms Management
- 5. Analytics Ready
 - Base technology will allow usage of any further platforms



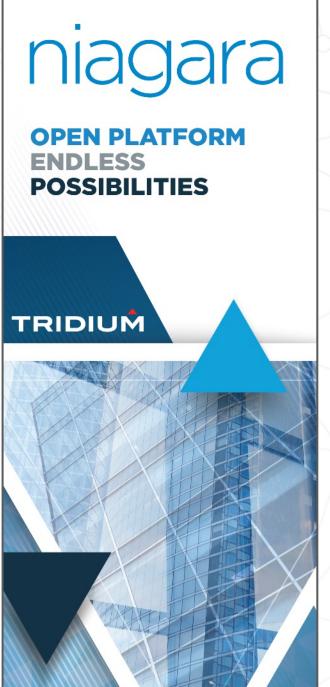






Digital transformation is UNIQUE to each customer





Digital Transformation

- A customer has a plan for their assets
- The plan is unique in scale, objectives and duration
- The customer wants multi-vendor to deliver the plan
- The plan can change direction mid way

The Stage Zero

- Get a connected base before anything else
- Build on, not replace
- Design a strong & flexible digital base
- Reduce whole life costs and technology debt



Our Advice.....

- 1. Decide what KPI's are important to you
- 2. Know that your KPI's will change over time
- 3. Deploy open systems with software development abilities





9-10 October 2024 • ExCeL London

We look forward to seeing you in 2024